

EVALUATION TYPOLOGY AND METHODS USED FOR OUTCOME PROGRAM EVALUATION IN SOCIAL CARE INSTITUTIONS. LITERATURE REVIEW

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Abstract

This paper provides the results of a literature review on the typology and methods used so large, in outcome program evaluation. The paper is a part of a larges study about program evaluation in the residential care institutions in Albania. It has been identified 18 articles, through several scientific reviews as American Journal of Evaluation, Evaluation, European Journal of Social Work, that encompass four basic approaches for outcome evaluation and a large range of methods used in outcome program evaluation. This research is designed to enhance conceptual clarity, provide greater methodological specificity, and highlight outcome evaluation's commitment to program development. The articles are summarized and divided in tow sections: first the theoretical approaches and second the methodological aspects. The literature reveals a large number of approaches and methods used in program evaluation, but not a very developed empirical research. The findings highlight the value of the outcome evaluation in the improvement of program quality; the steps needed for program implementation and evaluation and the appropriate methods used for this purpose.

Keywords: *outcome program evaluation, evaluation typology, evaluation methods, social care programs*