

PSYCHOLOGICAL COMMUNICATIONS EFFECTS IN DOCTOR-PATIENT RELATIONSHIPS WITH TERMINAL DISEASE

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Abstract

Last studies made in United States of America show that the patients with terminal diseases to whom doctors have a good communication, treat them justly and have more contacts with them, have a better psychological condition. Considering the importance of this process without which, it would be impossible to function any field of our lives, in this feature it is presented the importance of communication as a process and its direct effects on psychological wellness of patients actually of them with terminal diseases. The survey of this process on relationship doctor – patient with terminal diseases is of special importance because doctors exercise their profession without giving the right consideration to this process and they often choose to communicate with their slangs which is unknown for the other party, they choose to communicate with words without taking account the emotional effect it may have on the other party, they choose to communicate with body language unconsciously without knowing that 93% of the communication we make every day is non verbal. The goal of realizing this study is to prove if there is a connection between the communication applied by doctors and its affection to psychological condition of patients with terminal diseases. The study reveals this context through the literature used to complete this paperwork and by means of a questionnaire to measure this phenomena “communicating aptness and relationship doctor-patient”, by Prof. Samuel Yong YS and Prof Albert Lee. Its aim was to ensure more specified information related to the risen hypothesis to prove it true or not. The questionnaire was addressed to 70 subjects, holders of terminal diseases and hospitalized in hospital centers located in Tirana and Lezhe. The results showed a correlation between the psychological condition and communication used by doctors. Patients believed too much that the good communication bring them a better health state.

Keywords: *Communication, terminal diseases, patient*